



30 April 2026

## Upcoming Global Changes to Resolutions – CAC/53 Q1 Mail Vote

Dear Customer,

Following on the latest Cargo Agency Conference (CAC/53) meeting, we wanted to inform you about the approved global changes adopted by the Cargo Agency Conference (CAConf) following Q1 Mail Votes.

Please find below a summary for each of the adopted items:

### V1 - Scope of Agent/Intermediary Authority Adjustment

The Cargo Agency Conference approved to amend the Cargo Agency and Cargo Intermediary Agreements, to address an irregular air waybill practice by IATA Cargo Agents (or Cargo Intermediaries) commonly known as "Direct Air Waybills." A Direct Air Waybill occurs when the IATA Cargo Agent (Cargo Intermediary) inserts the name of an entity in the shipper box of an air waybill with whom the carrier has no direct or actual commercial relationship and the Cargo Agent (Cargo Intermediary) is not acting as the agent of carrier (despite including its name in the Issuing Carrier's Agent box of the face of the air waybill). This practice is inconsistent with the Cargo Agent's (Cargo Intermediary's) contractual obligations as set forth in the Cargo Agency Agreement (Cargo Intermediary Agreement).

The approved changes will ensure all shipments tendered by a Cargo Agent (Cargo Intermediary) under a Direct Air Waybill treat the Cargo Agent (Cargo Intermediary) as shipper for purposes of shipper indemnities and obligations regardless of the party named in the shipper box. Any Cargo Agent (Cargo Intermediary) seeking to modify this treatment must seek agreement from the Carrier to which the goods are tendered.

This change is equally reflected through the amendment to the Recommended Practice 1601 approved by the Cargo Services Conference.

The proposed changes will take effect on **1 July 2026**.

You can find more details on item **V1** [here](#).

### V7.1 - FlexiPay

IATA **FlexiPay** is a prepayment solution for CASS participants. Initially piloted in Lebanon, it will gradually roll out to other markets.

This adopted change allows CASS participants to use IATA FlexiPay without the need to sign a new agreement. This will make IATA FlexiPay accessible for existing CASS participants as soon as it is implemented in their country. Detailed communications on when it becomes available in specific countries will be shared when applicable.

The proposed effective date of these changes is **1 July 2026**.

You can find more details on item **V7.1** [here](#).

You can access the **FAQ** we have prepared [here](#).

If you need more information, do not hesitate to contact us via the [IATA Customer Portal](#).

We encourage you to share this information with all the relevant personnel within your organization.

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